

Alphen Park

Benoni

29<sup>th</sup> October 2010

Dear Mr Ferrinho and members of the CMS committee

It is with great sincerity that I would like to thank you and your team for the outstanding service which you provided on the evening of the 12<sup>th</sup> October when my family and I were hijacked whilst collecting our daughter in Santos St in Farrarmere.

Your control car appeared within minutes of our call and your staff was an excellent support to us for which we are eternally grateful.

Since then, it has come to my attention that there have been a number of other hijackings recently in Farrarmere which have followed a similar pattern.

Members of the public are accustomed to being notified of incidents by means of posters on streetlamps and it is of grave concern to me that the public were not notified of at least 9 hijackings and 2 attempted hijackings in Farrarmere within the last 6 weeks. In seven of these incidents the hijackers were two black men on foot. It is possible that by being warned of this modus operandi, members of the public may have been more vigilant, preventing some of these incidents. I am hoping that you can shed some light on the reason for the posters not being displayed in the last 6 weeks. I look forward to hearing from you on this matter.

Yours sincerely,